



Welcome Policy

Dear Guests we would like to welcome you to Cromore Halt Inn, Portstewart.

Due to Legally Enforceable Covid Regulations Customers are reminded that Face Masks must be worn to enter and leave the venue and for movement inside. (They are not required once seated in the Bistro)

All Key cards are sanitised daily and for each arrival and after departure.

Hand sanitising stations will be located at the main entrance and throughout the Hotel. Appropriate social distancing rules are maintained throughout the hotel and One Way Systems in place.

Guest lifts will be available to use for a maximum of two people or one family group at any one time.

Wi Fi Password – GALVALLY

All Rooms Are Non Smoking

Hotel Bedrooms & Public Area Cleanliness

Housekeeping procedures have been reviewed, introducing a new cleaning standard and Hygiene practices. There will not be any Room tidy's during your stay, please leave used towels in the bags provided outside your room door before **12 noon** if you require fresh towels.

There will be a visible increase in the frequency of our cleaning cycle including regular disinfection measures at all "touch points" along the guest's journey. The Resident Lounge is only available for a maximum of 4 persons at any one time or one family group

Food & Beverage Offerings Breakfast Served 8:00am-10:00am

Our Bistro is available for evening meals our menu and service offerings have been adjusted to allow to provide our finest quality produce in a safe manner. Booking is Advisable.

We respectfully encouraging guests to use credit card and contactless electronic payment or charge items to their guestroom.

Departure Check Out Is By 11am

Express Checkout service will be available enabling a key drop system. Payment on arrival if at all possible to ensure a swift express check out.

Our Team

At all times, our staff will be protected and available to ensure you have a safe and comfortable stay with us. If you require anything please do let us know. We would like to thank you for your co operation

(In the interests of health and safety, all guests will be expected to adhere to the guidelines issued by the Public Health Agency and the NI Executive.)

